

QSC[®]

SYSTEMS



MANUFACTURER SERVICE OPTIONS

for AV Systems Integrators



INTRODUCING QSC SYSTEMS

QSC is a globally recognized manufacturer of audio, video and control solutions for huddle rooms to stadiums—and everything in between. Our systems make it easy for your team to design and integrate flexible, scalable solutions and deliver the native IT integration and standards-based technology your customers expect.

DISCOVER THE VALUE OF PEACE OF MIND

Deliver best practices: Your design will adhere to the highest standards and industry best practices, with product knowledge and systems expertise straight from the factory.

Unclog the bottleneck: If there are simply too many jobs in your queue, let QSC engineers ease the design burden.

Teach a Man to Fish: QSC wants to empower your staff beyond a single design. QSC will provide detailed explanations of our recommended designs so your staff can utilize the same best practices in future designs.

Ensure the best customer experience: QSC will deliver a system that works as well on paper as it does in practice. You can also depend on a knowledgeable engineer is waiting in the wings with the right answer when something goes wrong.

LEARN MORE

Contact your QSC Sales Director, local QSC representative or visit QSC.COM/SYSTEMS-SERVICES

DESIGN SERVICES

QSC Systems offers support services for Q-SYS™ installations of all sizes. Our global team of experienced application engineers can assist your team with signal flow issues, user control interface design and troubleshooting.



FACTORY DESIGN SUPPORT

Q-SYS Designer software signal-path programming and user control interface creation & layout to maximize your system's performance



FACTORY COMMISSIONING SUPPORT

On-site test and validation of systems functionality and performance



EXTENDED WARRANTY PLANS

	Global Plans	US Only Plans	
	Limited Extended Warranty	Gold Plan	Platinum Plan
24/7 Q-SYS Phone Support	✓	✓	✓
Firmware Updates	✓	✓	✓
Remote Access Support	✓	✓	✓
Return for Service	3 years	3 years	5 years
Advanced Replacement	1 year	3 years	5 year
Turnaround Time for Replacement Dispatch	1-3 Business days	Next Business Day	Next Business Day
Outbound Freight	✓	✓	✓

* Please refer to <http://www.qsc.com/support/warranty-statement/> for more information on our standard warranty

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qsc.com/systems-services

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