What is Q-SYS?

Q-SYS is a cloud-manageable audio, video and control platform designed with modern, standards-based IT architectures. At its foundation, the Q-SYS OS serves as the software-based singular foundation that drives and manages a multitude of Q-SYS Product within the platform, including native software, services and hardware, designed by QSC. Additionally, its modern IT architecture and a set of development tools (called "Q-SYS Open") enable an entire Ecosystem of third-party integrations developed by approved/endorsed Q-SYS Partners as well as a worldwide community of Q-SYS programmers and developers.

Q-SYS NC Series Network Cameras

When will the new Q-SYS NC Series IP-based conference cameras and Q-SYS TSC Gen 3 high resolution touch screen controllers be available?

For more information on pricing and availability for your region, contact your local sales representative.

What is the field of view (FOV) on the Q-SYS NC-110 networked ePTZ camera?

The Q-SYS NC-110 has a 110° Horizontal FOV, the diagonal FoV is 124°. Refer to the Q-SYS NC-110 conference camera site page for more details.

Will the Q-SYS NC Series conference cameras have built-in microphones?

The Q-SYS NC Series conference cameras do not have built-in microphones. Refer to the Q-SYS NC Series conference camera site page for more details.

Does the Q-SYS NC Series conference cameras have facial recognition, auto-tracking or artificial intelligence?

QSC has recently launched version two of the Automatic Camera Preset Recall Plugin (available for download now in Q-SYS Designer Asset Manager). This plugin allows camera position presets to be triggered based on the speaker's voice in relation to the microphone(s). No facial recognition is leveraged, nor is any data stored. This allows for remote participant room equity to be achieved within a data-safe environment. While QSC is constantly innovating, there are no immediate plans to incorporate facial recognition or artificial intelligence into the Q-SYS Platform.

Can the Q-SYS NC-110 conference camera be driven by the Automatic Camera Preset Recall Plugin?

Yes – all Q-SYS NC Series conference cameras function with the Automatic Camera Preset Recall Plugin.

Do the Q-SYS NC-12x80 and Q-SYS NC-20x60 offer simultaneous pan and tilt?

Yes – both the Q-SYS NC-12x80 and Q-SYS NC-20x60 have diagonal movement with simultaneous pan and tilt.

Will the Q-SYS NC Series conference cameras replace the existing Q-SYS PTZ cameras?

Yes – the Q-SYS NC Series conference cameras will eventually replace the existing Q-SYS PTZ-IP cameras. Contact your sales representative for more details on the transition plan.

Do the Q-SYS NC Series conference cameras run with PoE or PoE+?

The Q-SYS NC Series conference cameras are PoE type 1 class 2 (NC-110) and class 3 (NC-12x80, NC-20x60)

What are the main differences between the Q-SYS NC Series conference cameras and the previous generation of Q-SYS PTZ conference cameras?

The new Q-SYS NC Series conference cameras offers an improved imaging platform, control and performance, as well as a 4k image sensor instead of the 1080p60 image sensor. These cameras also have been refreshed to allow improved supply chain availability. Additional camera features will also be included in future releases. Refer to the website for additional product specifications.

Q-SYS TSC Series Gen 3 Touch Screen Controllers

Do the ambient light sensor and proximity detector on the Q-SYS TSC Series Gen 3 have control pins in Q-SYS Designer Software to allow for additional triggered controls?

Yes – both the ambient light sensor and proximity sensors have control pin available in Q-SYS Designer Software.

Are the Q-SYS TSC Gen 3 series touch screen controllers wired or wireless?

The Q-SYS TSC Gen 3 series touch screen controllers are wired PoE devices. To design wireless user control interfaces within Q-SYS Designer Software, leverage the free Q-SYS Control for iOS app to control any element of your Q-SYS System via an iPhone or iPad.

Do the Q-SYS TSC Series Gen 3 touch screen controllers have built-in microphones and loudspeakers?

No – the Q-SYS TSC Series Gen 3 touch screen controllers do not include built-in microphones or speakers.

Are the Q-SYS TSC Series Gen 3 touch screen controller desktop mounts adjustable tilt or fixed angle?

The Q-SYS TSC Series Gen 3 touch screen controller desktop mounts are fixed angle.

Are the Q-SYS NC Series IP-based conference cameras and Q-SYS TSC Gen 3 high resolution touch screen controllers certified for Microsoft/Google/Zoom etc.?

QSC remains committed to pursuing certification for all new networked peripherals. The path toward certification varies depending on the UC platform, as does the process. Rest assured QSC is actively working toward certification on both the Q-SYS NC Series and the Q-SYS TSC Series Gen 3, and will communicate updates as they are formalized.

Professional Services

Who is the primary customer for QSC Professional Services?

QSC Professional Services is intended to support the success of [integration firms and consultants](), whether through bridging staffing shortages, addressing direct manufacturer involvement requests, specialty projects support or extended warranty requirements.

Will QSC Professional Services be offered in countries other than the United States?

Currently QSC Professional Services are only offered for the United States. Please contact your local representative to express interest in localized processional services.