Q: How does the Q-SYS "Automatic Camera Preset Recall" plugin work?

A: The Q-SYS camera preset recall plugin works by tracking the horizontal angle value of Sennheiser TeamConnect 2 to recall user-determined camera presets from up to four Q-SYS PTZ-IP conference cameras.-

Q: What is the difference between automatic camera preset recall (steering) and camera tracking?

A: *Automatic camera preset recall* uses fixed, pre-determined camera positions that are defined by the user, and recalled based on audio angle from the person speaking nearest to the microphone. This is best for covering larger, more general areas of a room.

Camera tracking usually involves a camera that is continuously adjusting the subject(s), and generally based on AI-driven facial recognition or IR-based lanyards/beacons. This is best for following relatively close subjects, narrow focal angles, and well-lit areas.

Q: Will the Q-SYS "Automatic Camera Preset Recall" plugin track vertical angles provided by the Sennheiser TeamConnect Ceiling 2 microphone?

A: No. At this time, the plugin utilizes the horizontal angle values only of the Sennheiser TeamConnect 2 microphone to recall camera presets.

Q: Does the Q-SYS "Automatic Camera Preset Recall" plugin work with microphones other than the Sennheiser TeamConnect Ceiling 2?

A: No. Currently, the Q-SYS camera preset recall plugin is specific to the Sennheiser TeamConnect Ceiling 2 microphone.

Q: If two people are talking, how does the Q-SYS "Automatic Camera Preset Recall" plugin determine which zone to select?

A: The Q-SYS camera preset recall plugin will choose the zone with the loudest talker.

Q: Can the Q-SYS "Automatic Camera Preset Recall" plugin be used for non-conference scenarios, such as live performance?

A: No, the Q-SYS camera preset plugin was designed for collaboration scenarios and is not designed for live tracking movement.

Q: How does the Q-SYS "Automatic Camera Preset Recall" plugin react if the participant is not in a preset zone?

A: The Q-SYS "Automatic Camera Preset Recall" plugin has an option to configure a Default Home position, would be enabled in a scenario that a talker is not in a preset zone.

Q: How many Q-SYS conference cameras and Sennheiser TCC2 microphones are supported by the Q-SYS automatic camera preset recall plugin? Is it possible to use multiple instances of the plugin?

A: The Q-SYS Automatic Camera Preset Recall plugin allows you to add up to ten (10) Sennheiser TCC2 mics, with each of those mics allowing for up to 10 zones. The plugin also supports up to four Q-SYS PTZ-IP conference cameras, which should be configured to call up different zones. It is possible to use more than one instance of the plugin, if necessary, though it is important to be mindful of the DSP limitations of the Q-SYS Core processor you are deploying.

Q: Can we use third-party cameras with Q-SYS "Automatic Camera Preset Recall" plugin?

A: At this time, the Q-SYS camera preset recall plugin only supports the Q-SYS PTZ-IP conference cameras.

Q: Does the Q-SYS "Automatic Camera Preset Recall" plugin offer speed control for switching between presets?

A: Yes, the Q-SYS "Automatic Camera Preset Recall" plugin allows you to adjust the panning time between presets, between 0-10 seconds..

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Q. What happens if you overlap zone angles between two zones when configuring the Q-SYS "Automatic Camera Preset Recall" plugin?

A: If you set two zones to overlap, the plugin will default to the higher index. For example, if Zones 3 and 4 overlap, the camera will default to Zone 4.