

June 25, 2020

Re: Prohibited use of aerosol spray, cleaner, disinfectant or fumigant on or near sound system components.

To whom it may concern:

QSC, LLC ("QSC") recommends cleaning QSC equipment with a dry cloth. Electronic equipment, such as amplifiers, powered loudspeakers and processors, present a shock hazard when exposed to liquids and equipment damage or injury may occur.

QSC product user manuals warn against the use of aerosol spray, cleaner, disinfectant or fumigant on or near QSC equipment. Any damage caused by accident, abuse, misuse, improper handling, shipping, exposure to liquid or other external causes, are not covered by the QSC limited warranty. The full warranty statement can be found at: <https://www.qsc.com/resources/warranty-statement/>

Below is an owner's manual excerpt which provides an example of warnings related to use of liquids and other hazards.



IMPORTANT SAFETY INSTRUCTIONS



WARNING! TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE. Elevated Operating Ambient – If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than room ambient. Consideration should be given to ensure that the maximum operating temperature range -10°C to 50°C (14°F to 122°F) is not exceeded. Reduced Air Flow – Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation opening. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
9. To reduce the risk of electrical shock, the power cord shall be connected to a mains socket outlet with a protective earthing connection.
10. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
11. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. The appliance coupler, or the AC Mains plug, is the AC mains disconnect device and shall remain readily operable after installation.
16. Adhere to all applicable, local codes.
17. Consult a licensed, professional engineer when any doubt or questions arise regarding a physical equipment installation.
18. Do not use any aerosol spray, cleaner, disinfectant or fumigant on, near or into the apparatus. Clean only with a dry cloth.
19. Do not unplug the unit by pulling on the cord, use the plug.
20. Do not submerge the apparatus in water or liquids.
21. Keep ventilation opening free of dust or other matter.

Sincerely,

Mandy Spencer

Mandy Spencer
VP, Customer and Technical Support